

# Investor Day

Management Presentation

## FINANCIAL INDUSTRY SOLUTIONS

**\$29B**

Managed and  
advised credit  
portfolios

**90+**

US Bank and  
credit union  
partners

# Presentation Agenda

**Agenda Review & Presentation Structure**

**Introduction**

**Service Finance Company**

**Triad Financial Services**

**Kessler Group**

**ECN Strategy & Forecast**

# Agenda Review & Presentation Structure

Presenter: John Wimsatt



# Agenda Review & Presentation Structure

Investor Day Agenda	
Introduction	12:30 – 12:35
Kessler Group	12:45 – 1:45
Triad	1:55 – 2:55
Service Finance	3:05 – 4:05
Executive Summary	4:05 – 5:00
Cocktails	5:30 – 6:00
Dinner	6:00 – 8:00

Presentations are scheduled to last an hour  
30 minutes slide review  
30 minutes Q&A

Cocktails & Dinner will start at 5:30 in the Blue Room Restaurant

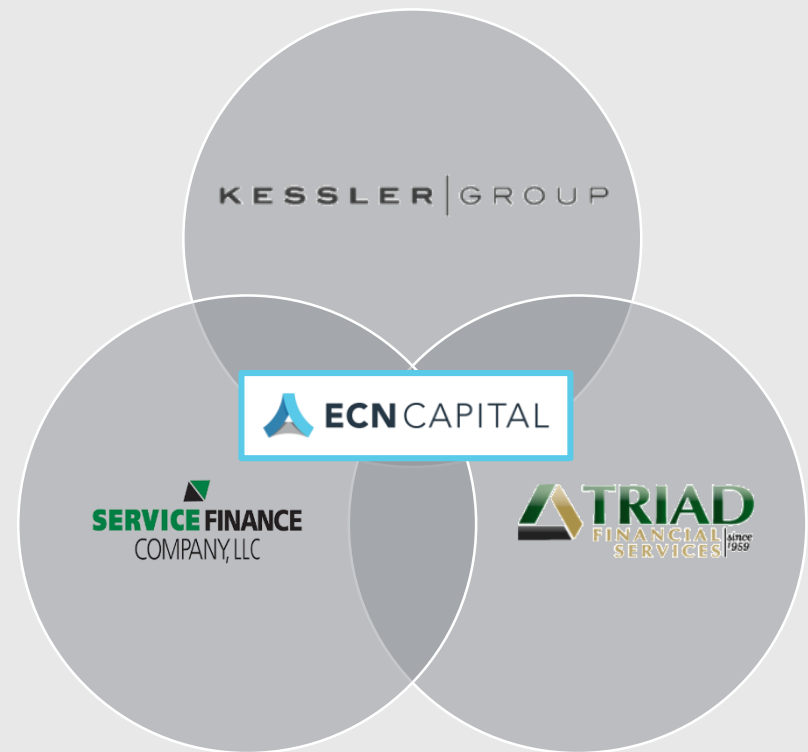
# Introduction

Presenter: Steve Hudson



# Business Description

- Following its inception in 2016, ECN Capital transitioned from a manager of balance sheet financing businesses to a manager of balance sheet light businesses
- Over the last 2+ years, ECN has divested or wound down its legacy portfolio assets and acquired three asset light portfolio company investments
- **Today, ECN is an asset manager that owns a portfolio of business services providers operating fee-based, asset-light models through which it originates, manages and advises on prime credit portfolios for its bank customers**



# Business Description

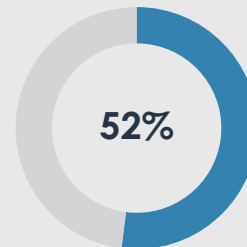
- 30 years of asset management experience in the specialty finance vertical
  - Consumer and commercial finance
  - Wholesale funding and third party funds
  - Financial institution partnerships
- 90+ bank and other financial institution partners today out of 10,000+ total in the US
- \$29BN+ of managed and advised consumer finance credit portfolios
- **Three core portfolio offerings:**
  - **Consumer Credit Card** –Co-branded credit cards & related financial products
  - **Secured Consumer** – Manufactured home loans
  - **Unsecured Consumer** – Home improvement loans



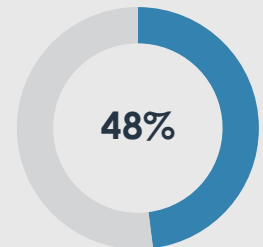
**90+**  
financial institutions  
clients



**\$29BN+**  
managed and advised  
portfolios



of top 25 US banks are  
clients



of top 25 US regional banks  
are clients

# The Kessler Group

Presenter: Scott Shaw





# Business Overview

## KESSLER | GROUP

- The Kessler Group (KG) is a financial services leader that has shaped the payments industry
- KG has grown to become the premier manager, advisor and structuring partner to credit card issuers, banks, credit unions and payment networks
- KG is not an investment bank nor a consultant – it is a business services platform with deep long-term bank relationships
- Focused on co-brand credit card solutions, with expansion into solutions for other related consumer financial products
- Performance-based revenue streams, capital-light model with repeat clients and long-term contracts
- KG provides significant opportunity to add bank partners to Service Finance / Triad



**\$25BN+**

Managed & Advised  
Portfolio Assets



**6,000+**

Co-brand credit card  
partnerships created



**70%**

of total revenue made up  
of multi-year, contractual  
revenue streams



**25+**

financial institutions with  
credit card portfolios

# The Kessler Group - Leadership



## **Scott Shaw** **President**

- 30+ years of industry experience; 27 years with KG
- Scott has been instrumental in building all aspects of the business along-side Howard Kessler
- Responsible for the day to day management of KG
- Develops and manages new and existing client relationships across KG's business verticals
- Manages the risk-based marketing business
- Works with portfolio team on client transactions and complex restructuring situations
- Instrumental in the formation of new financial service partnerships creating a backlog of annuity income streams across the credit card, payments and related consumer finance businesses

# Management Depth

## Overview

- Experienced, cohesive management team with average tenure of 20+ years with KG
- Deep bench of mid-level management who have 15+ years experience (average tenure) working directly with clients across each business vertical
- Headquartered in Boston, MA with offices in Delaware & Northern Virginia

## Experienced Leadership and Proven Management Team

<u>Name/Title</u>	<u>Industry Experience</u>	<u>Kessler Tenure</u>
Howard Kessler Chairman & CEO	40+ years	40+ years
Scott Shaw President	30+ years	27 years
David Smith MD Portfolio Advisory	25+ years	10 years
Dax Cummings MD Business Dev	25+ years	10 years
Carl Erickson Sr. EVP Strategy	25+ years	14 years

# Business Verticals

## Business verticals develop end-to-end credit card solutions for bank clients

Strategic Partnerships	Portfolio Advisory	Risk-Based Marketing Advisory and Funding
Created over 6,000 partnerships with balances in excess of \$150 billion	Brokered over 500 portfolios totaling over \$50 billion in assets	Invested over \$800 million generating 4 million+ new customer relationships
<p><b>Long-term contracted relationships with major financial institutions to manage and advise on co-branded credit cards and partnership portfolios</b></p> <p><b>Development</b></p> <ul style="list-style-type: none"> <li>• Proactive opportunity identification based on client's strategy and goals</li> <li>• Ensure partnership is mutually beneficial at inception</li> </ul> <p><b>Portfolio Optimization</b></p> <ul style="list-style-type: none"> <li>• Improve relationships by identifying enhancement opportunities</li> <li>• Optimize profitability and customer satisfaction</li> </ul> <p><b>Portfolio Sales</b></p> <ul style="list-style-type: none"> <li>• Transition co-branded cards from incumbent to acquiror</li> <li>• Minimize value destruction during this process</li> </ul>	<p><b>Advisory and transaction services focused on co-brand and partnership credit card portfolios with expanding capabilities in other financial products</b></p> <p><b>Advisory Services</b></p> <ul style="list-style-type: none"> <li>• Strategy development               <ul style="list-style-type: none"> <li>• Exit, re-entry and carve-out</li> <li>• Transition and execution</li> <li>• Optimization</li> </ul> </li> <li>• Partner selection and execution</li> <li>• Contract negotiations / restructures</li> <li>• Joint ventures and alliances</li> <li>• Divestitures</li> </ul> <p><b>Transactional Services</b></p> <ul style="list-style-type: none"> <li>• Valuation and analysis</li> <li>• Due diligence</li> <li>• Contract negotiations</li> </ul>	<p><b>Marketing services and funding new credit card &amp; product launches</b></p> <p><b>Origination / Growth Funding</b></p> <ul style="list-style-type: none"> <li>• Assist US and international clients overcome common challenges:               <ul style="list-style-type: none"> <li>• Budget constraints</li> <li>• Limited capabilities</li> <li>• Matching revenues to expenses</li> </ul> </li> <li>• KG fees based on performance over time</li> </ul> <p><b>Advisory Services</b></p> <ul style="list-style-type: none"> <li>• Strategic marketing and planning               <ul style="list-style-type: none"> <li>• Overall marketing strategy</li> <li>• Product differentiation</li> <li>• Channel development</li> <li>• Cost analysis and reduction</li> </ul> </li> <li>• Full range execution and data analytics capabilities</li> </ul>

# Case Study: Strategic Partnership

## Situation



- Significant bank client requested an optimization of its existing annuity contract (i.e. de-risked and expanded)

## Solution



- De-risked and expanded contractual relationship provides long-term benefits to both parties:
  - Accelerated annuity payments with ~\$83 million received as an upfront cash payment
  - Removal of key-man termination provisions
  - Existing annuity payments converted to annual fixed payments over the term
  - Expanded KG's exclusive advisor on all renewals and divestitures of co-brand portfolios (i.e. incremental annuity flows)

## Result



- Right to new co-brand portfolio transactions
- New divestitures awarded - 2 mandates
- Expanded strategic partnership with bank partner, including regular participation in strategic planning related to all of its credit card business

# Case Study: Portfolio Advisory

## Situation



- Shareholder pressure for a retailer to sell subsidiary bank and its multi-billion dollar credit card portfolio
- Client bank was interested in purchasing the retailer's bank and was selected after a lengthy RFP process with KG closely advising the acquiring bank
- After winning the RFP, the acquiring bank learned that the regulator would likely block the acquisition

## Solution



- KG devised an alternative solution that introduced another bank into the process to purchase the bank and depository relationships and allow KG's client to purchase the credit card portfolio

## Result



- KG earned a significant transaction fee as well as ongoing annuity fees based on the portfolio outstandings

# Case Study: Risk-Based Marketing

## Situation



- U.S. regional bank expressed interested in migrating their HELOC acquisition marketing to a pay-for-performance model

## Solution



- KG put in place a performance-based program for the HELOC product and began funding marketing in 2017
- Subsequently, KG and the bank expanded the relationship and began funding checking account acquisition marketing in early 2018
- KG then began providing advisory services, creative services and funding for the bank's credit card products in mid 2018

## Result



- As a result of the success of the program, KG and bank have extended the risk-based marketing agreements several times since inception
- 2018 funding levels grew 3x to ~\$25 million over 2017, with further expansion underway for 2019+
- Enabled bank to increase customer acquisition, accelerate growth, better align costs with revenues and reduce per account origination costs

# KG's Differentiators & Reach

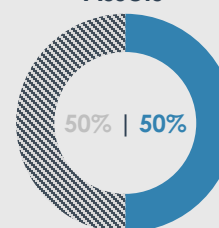
## Differentiators

- Undisputed leader in financial services marketplace for 30 years
- Multidimensional partnerships with the largest financial institutions
- C-suite level relationships across major global banks, credit card companies, payment networks, major affinities and other organizations
- High-margin, recurring business opportunities with downside protection via guaranteed cash flow streams for the next 5+ years
- A pay-for-performance model that ties KG's success to that of its clients
- Diverse and well-apportioned sources of revenue
- Unique, replicable and scalable intellectual property that can be extended globally
- Duplicate credit card business model in related verticals

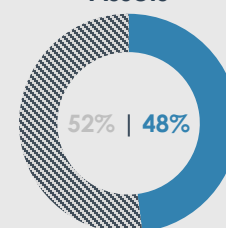
**KG's continued growth and success is enabled by a transformative approach and team of professionals who constantly assess market developments and opportunities**

## Industry Footprint

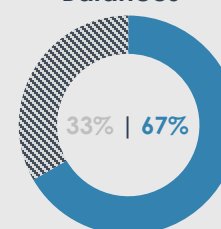
**Top 12 Largest  
US Banks by  
Assets**



**Top 25 US  
Regional Banks By  
Assets**



**Top 15 US Credit  
Card Issuers by  
Balances**



■ Kessler  
Clients  
■ Other



# Addressable Market & Future Outlook

- ~\$250 billion in co-branded credit card receivables
- Typical programs have a five-year term putting ~**\$50 billion** in **partnership assets** in play each year

## Strategic Partnerships

- Continue to strategically grow cornerstone relationships via new, multi-billion dollar partnerships
- Utilize experience and expertise to create new relationships with long-term agreements
- Leverage strategic realignment in client partnership portfolios to create incremental annuity relationships

## Portfolio Advisory

- Innovative structuring of credit card portfolio deals to deliver new value to top card issuers
- Added capabilities across broader banking product universe creates additional revenue opportunity

## Risk-Based Marketing Advisory and Funding

- US banks spend over **\$3 billion** in **direct mail** product marketing each year
- A similar amount is spent on digital advertising; **total marketing spend to over \$6 billion**
- Multi-year agreements in place to fund \$160MM+ in marketing across multiple consumer products and marketing channels over the next 3 years
- Significant expertise and capabilities to direct marketing spend through both direct mail to digital channels
- Growth plan to achieve 3x current funding levels over the next 4 years

# The KG Impact: Results



**KG Client:**  
**Top 10 Retail Bank**

**Services utilized by vertical:**

Strategic Partnerships

Portfolio Advisory

**Since 2012 KG has delivered:**

- Strategic advice on long-term co-brand credit card partnership business for a large issuer
- Secured mandates on \$45 billion in co-brand credit card portfolio acquisitions
- Executed 20 program extensions and renewals
- Advised on 5 non-strategic co-brand credit card portfolio divestitures



**KG Client:**  
**Top 10 Retail Bank**

**Services utilized by vertical:**

Strategic Partnerships

Portfolio Advisory

Marketing Advisory

Marketing Funding

**Since 1990 KG has delivered:**

- Delivered merchant processing volume from 125+ banks representing ~15% of total merchant processing volume
- Advised on the acquisition & growth of ~\$5.5 billion of total co-brand portfolios
- Delivered ~ 90 million pieces of mail annually producing significant cost savings
- Funded ~\$30 million in risk based marketing

# Credit Risk by Customer

## KG credit risk limited to counterparty exposure

*The Kessler Group's customers are predominantly large, federally-regulated financial institutions with investment grade credit ratings*

Entity	Primary Strategic Division	Debt Rating	Length of Relationship (Years)	Annual Fees Earned
A	Strategic Partnerships	<b>Baa1 (BBB)</b> Senior Unsecured	15+	\$15-20MM
B	Strategic Partnerships	<b>A1 (A+)</b> Senior Unsecured	10+	\$10-15MM
C	Strategic Partnerships	<b>Baa3</b> Senior Unsecured	15+	\$2-5MM
D	Strategic Partnerships	<b>n/a</b> Senior Unsecured	10+	\$3-7MM
E	Portfolio Advisory	<b>A3 (A-)</b> Senior Unsecured	35+	\$2-10MM
F	Portfolio Advisory	<b>A3 (A-)</b> Senior Unsecured	15+	\$1-10MM
G	Portfolio Advisory	<b>A3 (BBB+)</b> Senior Unsecured	20+	\$1-3MM
H	Risk-Based Marketing	<b>BBB+ (BBB+)</b> Senior Unsecured	2+	\$2-5MM
I	Risk-Based Marketing	<b>Aa1 (AA-)</b> Senior Unsecured	2+	\$3-5MM
J	Risk-Based Marketing	<b>Baa3</b> Senior Unsecured	1	\$1-3MM
K	Multi-Channel Marketing	<b>A1 (A+)</b> Senior Unsecured	25+	\$5-10MM

## KEY HIGHLIGHTS

- Entered into expanded strategic partnership agreement with a significant long-term client
- Expect Strategic Partnership vertical to continue to add new relationships and long-term contracts given current pipeline
  - KG ongoing total contracted annuity income ~\$200 million
- Portfolio advisory off to a great start in 2019 with a strong pipeline for the remainder of the year
- Risk-based marketing funding expected to generate net revenue of ~\$15 million in 2019

Income Statement	(US\$ millions)	2019 Forecast Range	
Revenue		86	90
EBITDA		45	48
Adjusted operating income before tax (100%)		42	45
Adjusted operating income before tax (ECN share)		32	34
EBITDA margin		~52%	~53%

# Triad Financial Services

Presenter: Don Glisson, Jr.



# Business Overview



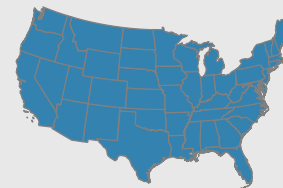
- Triad is **the oldest manufactured** housing finance company; 1959
- Headquartered in Jacksonville, FL; operates in 44 states providing primarily prime and super-prime loans to consumers for manufactured homes
- Triad sells loans to an established network of **over 50 banks and credit unions**
- Originations are sourced through long established national network of dealers and manufacturers
  - Continued mid-teen % growth in originations in 2019
  - ECN has proven ability to **unlock additional growth** potential
  - Significant growth of managed portfolio given longer duration asset and increased servicing penetration



**Longest Tenured  
US MH Finance  
Company**



**3,000K+**  
network of dealer  
relationships nationally



**44 States**  
active today



**50+**  
loan funding partnerships  
with financial institutions

# Triad Financial Services - Leadership



**Don Glisson Jr.**  
**CEO**

- Don Glisson Jr. is Chief Executive Officer of Triad Financial Services.
- 30+ years of manufactured housing industry experience
- Under Don's leadership, Triad has been honored with a number of industry and community awards during the last ten years, including being named by The Manufactured Housing Institute (MHI) as the National Lender of the Year
- Former Executive Chairman of the Jacksonville Bank, a NASDAQ publicly traded Bank and the largest community Bank in Northeast Florida.
- Don was given the Chairman's Award from MHI in 2010 for his efforts on behalf of the Manufactured Housing Industry.

# Management Depth

## Overview

- Experienced, cohesive management team with average tenure of 25 years with Triad
- Headquartered in Jacksonville, FL
- 3 office locations strategically located across the country
- 12 regional managers spread between offices
- In-house servicing team achieving industry leading performance
- Infrastructure built to scale

## Experienced Leadership and Proven Management Team

<u>Name/Title</u>	<u>Industry Experience</u>	<u>Triad Experience</u>
Don Glisson CEO	35 years	35 years
Michael Tolbert Executive Vice President	23 years	13 years
Seth Deyo Chief Financial Officer	29 years	18 years
Danielle Howard Chief Compliance Officer	29 years	18 years
Ross Eckhardt President Midwest	43 years	43 years
Anthony Glass SVP-Servicing	20 years	20 years



# Manufactured Homes: The “What” and “Why”

## What are manufactured homes?

- Manufactured homes are prefabricated houses that are constructed in a factory and then assembled at the building site in sections
- There are **8.6 million manufactured homes nationwide**, representing **~10% of the single family housing stock**

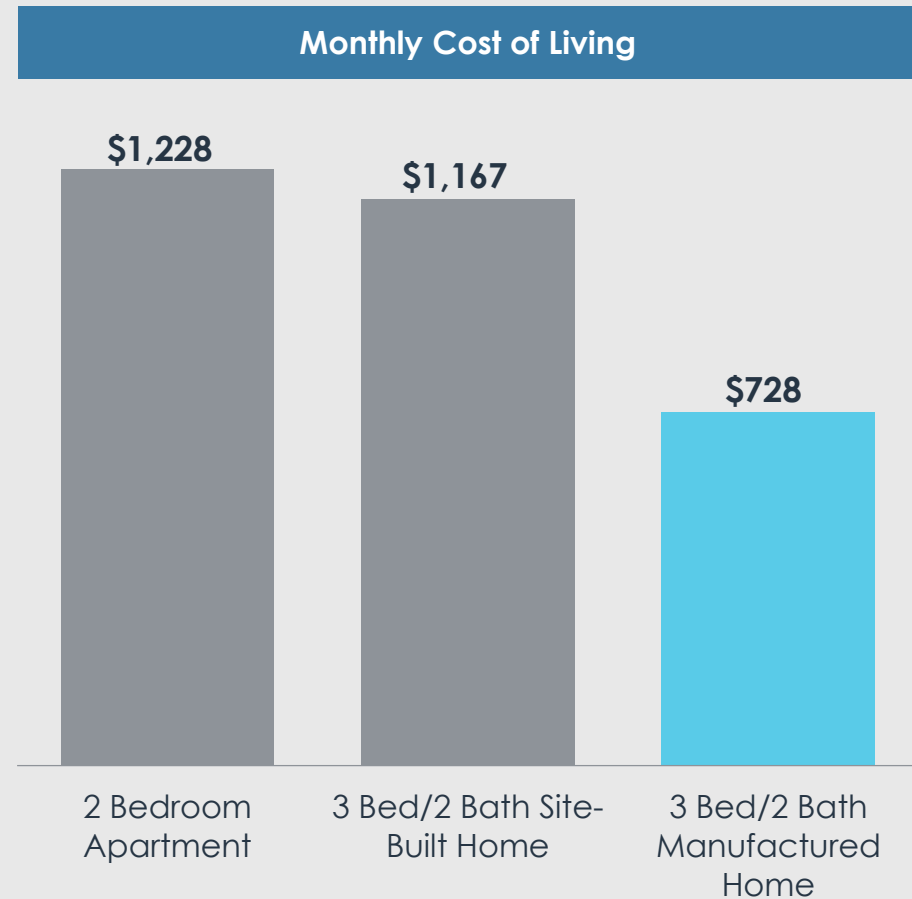
## Why are manufactured homes appealing?

- Manufactured homes are attractive relative to site-built homes because:
  1. The cost of construction is considerably less
    - ~55% cheaper per square foot
  2. The time to construct is usually considerably less
    - 8 to 12 weeks from order to finished product
    - Currently seeing backlogs – not enough manufacturing capacity to meet demand
- While just like site-built homes, they are:
  - Customizable with a variety of designs, floor plans and amenities
  - Often indistinguishable from site-built homes and fully compatible with neighborhood architectural styles
  - Conforming to federal and local building codes – HUD-certified upon leaving factory



# MH is an Affordable, Attractive Alternative

- Manufactured housing is far cheaper on a monthly basis than alternatives
  - Typical monthly cost **~40% less** than equivalent site-built housing or apartment rental
  - Site-built closing costs are **double MH closing costs** at an average of \$2,500 vs. \$1,250
  - Unique, unsubsidized affordable housing
- Durability – MH homes adhere to both federal and state regulation
  - HUD Building Code Certification required prior to shipment



# Entrenched MH Finance Ecosystem

## Origination



- Originations sourced through national network of dealers and manufacturers
- Estimated originations of ~\$530MM in 2018; ~\$606MM in 2019

## Under-writing



- Prime credit with weighted average FICO of 749
- Strict credit criteria including FICO, income and DTI
- Average realized duration ~98 months
- Net charge-offs ~0.4% annually
- No recourse to Triad beyond initially established reserve account

## Funding + Servicing



- Partnership with over 50 banks and credit unions
- Fee for originating and underwriting
- Ongoing fee for servicing
- ~\$2.2BN outstanding at 9/30/18
- Separate fee for business servicing third-party MH portfolios



**Creating value for consumers, dealers and bank partners with MH finance**

# Business Verticals

## Three Business Verticals

Manufactured Housing Loans	Managed Only	Floorplan
High credit quality secured consumer loans	Assist third parties in Servicing/Oriinating	Provide dealers with floorplan financing
<p><b>Description</b></p> <ul style="list-style-type: none"> <li>• Agreements with over 50 banks and credit unions for the sale of originations</li> <li>• Triad is not directly exposed to credit risk, however, they establish a reserve account with the lending partner as a first-loss pool</li> <li>• No recourse beyond reserve account</li> </ul> <p><b>Statistics (average LTM)</b></p> <ul style="list-style-type: none"> <li>• FICO 749</li> <li>• Loan Rate 6.9%</li> <li>• Down Payment 18.2%</li> <li>• Term 230-months</li> <li>• Chattel 86.6%</li> </ul>	<p><b>Description</b></p> <ul style="list-style-type: none"> <li>• Assist third-parties in servicing, underwriting, and originating MH loans</li> <li>• 100% funded by third-party with NO RECOURSE</li> <li>• Triad services all loans for an ongoing servicing fee and completes underwriting / origination services for a flat fee</li> </ul> <p><b>Statistics (average LTM)</b></p> <ul style="list-style-type: none"> <li>• FICO 609</li> <li>• Loan Rate 8.7%</li> <li>• Down Payment 11.4%</li> <li>• Term 210-months</li> <li>• Chattel 99.9%</li> </ul>	<p><b>Description</b></p> <ul style="list-style-type: none"> <li>• Provide financing to dealers for manufactured homes</li> <li>• Financing used for: <ul style="list-style-type: none"> <li>• Display Inventory (~2-year duration)</li> <li>• Homes completed by manufacturer awaiting final onsite completion (&lt;30-days duration)</li> </ul> </li> <li>• Offered only to established dealers to drive additional MH Loan growth <ul style="list-style-type: none"> <li>• Early results indicate increasing market share</li> </ul> </li> <li>• Loan Rate: 7.6% (average LTM)</li> </ul>
~70% of Originations	~30% of Originations	

# Case Study: Manufactured Home Loan

## CHALLENGE

### Consumer

- Limited financing solutions to purchase an affordable Manufactured Home

### Financial Institution

- Lack the presence and/or experience in the industry

## SOLUTION

### Consumer

- Manufactured Housing Dealer recommends Triad
  - Triad has a long-standing relationship with its national network of dealers
  - Dealer participates in Triad's Floorplan program
  - Dealers recognize Triad as a top customer service organization – vetted by regulators

### Financial Institution

- Purchase a consumer loan from Triad
  - Attractive Yield
  - Low Credit Risk – Reserve account provides credit and pre-payment protection
  - Proven track-record

## OUTCOME

- Consumer secures financing
- Dealer confident financing is secure – orders home
- Financial Institution purchases high quality loan
  - Reserve Account protection
  - Managed by Triad – industry experts
- Loans Outstanding of \$2.2 billion<sup>1</sup>

1. As of 3Q 2018

# Case Study: Managed Only

## CHALLENGE

### Community Owner

- Limited to no financing solutions for many community situated consumers
- Community Owners have capital but lack infrastructure and licensing to make loans

## SOLUTION

### Community Owner

- Community Owner leverages Triad's infrastructure for turnkey solution
  - Triad ensures documentation compliance
  - Triad adjudicates consumer applications to the Community Owners credit requirements
  - Triad manages loans
  - No Triad recourse or capital at risk – fee only



## OUTCOME

- Community Owner sells home
- Loans managed by Triad with capital provided by the community owner
- ~30% of total originations are Managed Only
- Triad partners with many top community owners (including 8 of the top 10 in the U.S.)

# Case Study: Floorplan

## CHALLENGE

### Dealers

- Dealers required to pay for home once manufacturer is finished
- Site-work and/or weather may necessitate additional time before a lender funds the loan
- Tying up capital could slow sales or require heightened net working capital

## SOLUTION

### Dealers

- Approved dealers use a Floorplan line from Triad to pay the manufacturer while they await completed loan proceeds
- Triad receives full repayment guarantee from manufacturer

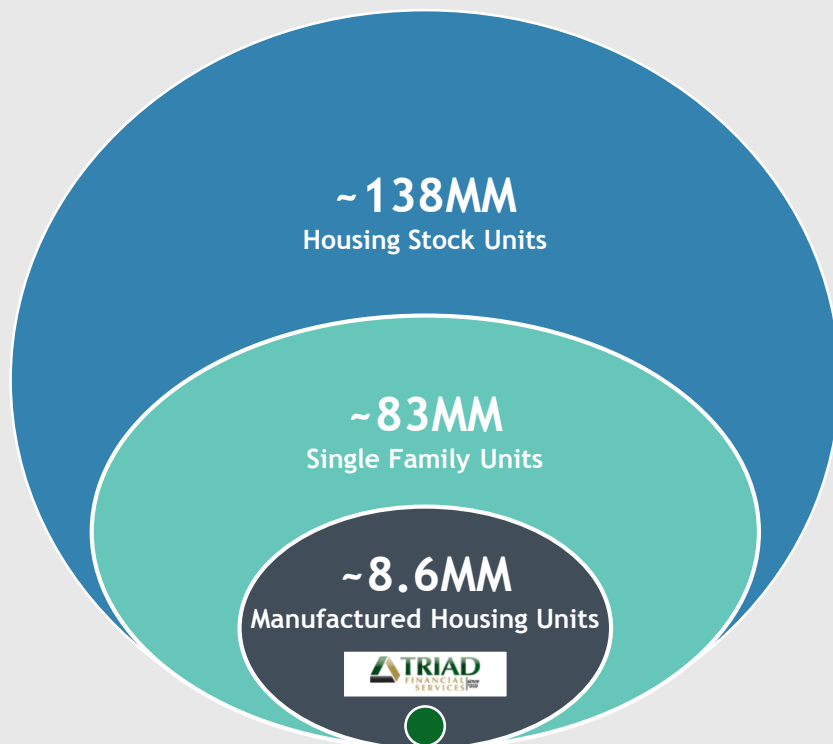
## OUTCOME

- Dealer focuses on home sales
- Dealers further integrated with Triad
- Early results indicating increasing market share for MH Loans
- \$67.5 million Floorplan loans outstanding<sup>1</sup>

1. As of 3Q 2018

# Large US Housing Market

## US Residential Housing Market<sup>1</sup>

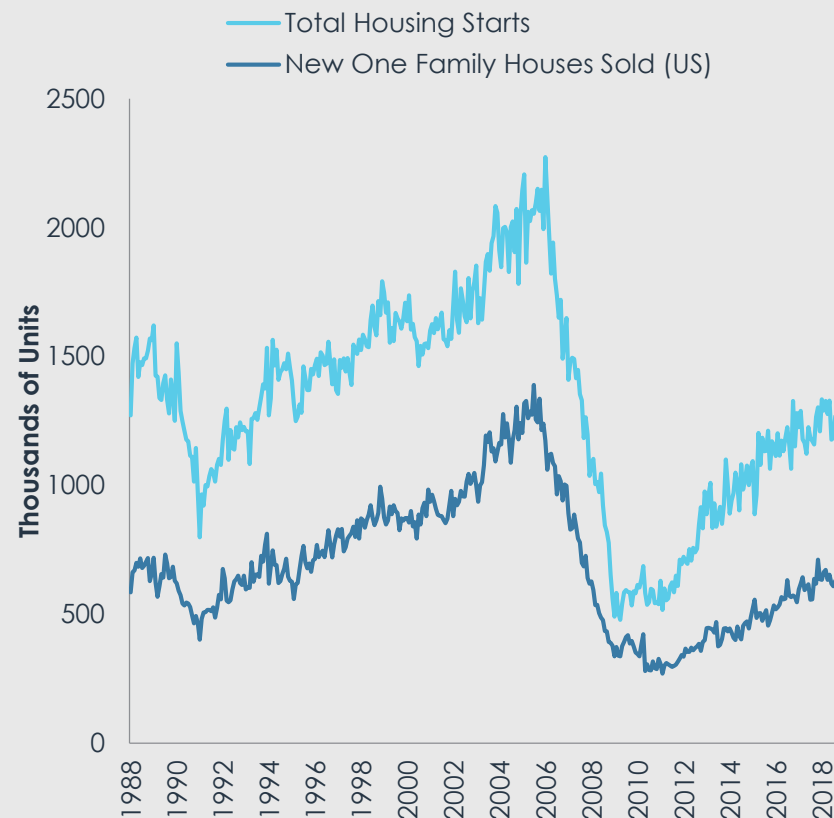


**Total US Housing Stock value of ~\$32TN<sup>2</sup>**

1. Federal Reserve Economic Data – St. Louis Fed as of Q2 2018

2. Zillow Research

## Total US Housing Starts and Sales<sup>1</sup>





# Positive Indicators for MH Industry

Housing affordability is in decline

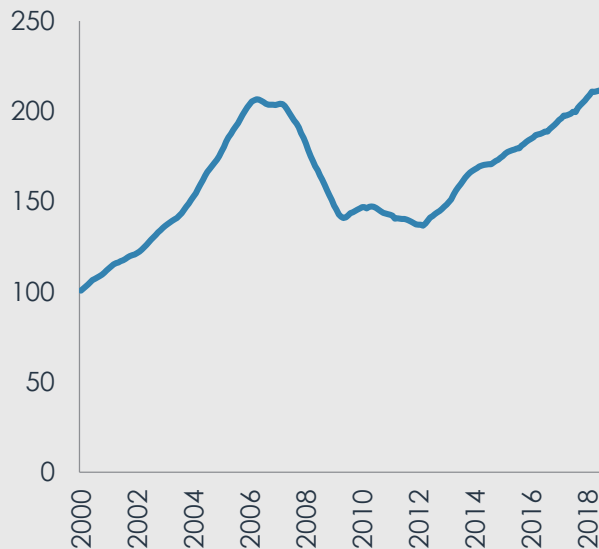


Mortgage rates are rising after a decade of low rates



MH relative attractiveness improving

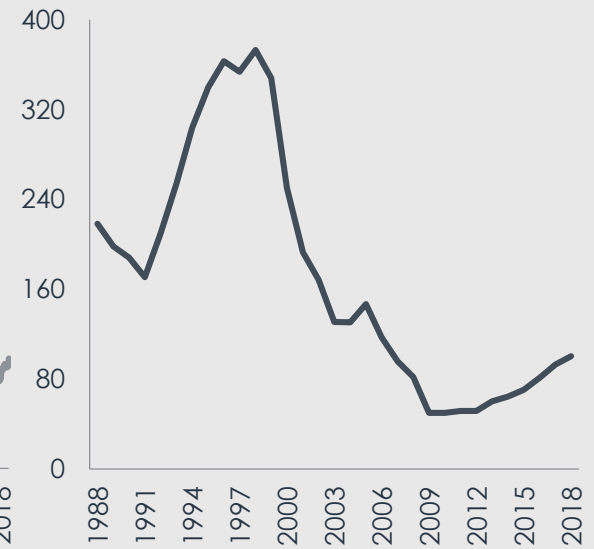
**S&P / Case-Shiller US Home Price Index, 20 City Composite: 2000 - 2018**



**30-Year Fixed Rate US Mortgage: 1971 - 2018**



**Shipments of New Manufactured Homes: 1988 - 2018**



**Manufactured Housing is likely to continue to see increased shipments as rising home costs and interest rates encourage consumers to seek cost effective options**

Source: Federal Reserve Economic Data – St. Louis Fed as of Q2 2018

# Diversified Manufacturer Base

## Manufacturers

- Triad has been a consistent financing partner for the manufactured housing industry since 1959
- Highly diversified and well-penetrated network of manufacturers across the industry
- Manufacturer network produces the full range of available product options for consumers nationwide
- Collectively the manufacturers build homes coast to coast in the continental U.S.
- Floorplan program further builds manufacturer loyalty and drives additional growth in MH originations

1. YTD as of 3Q 2018, not including Managed Only

Manufacturer	% of Total <sup>1</sup>
Manufacturer 1	10.9%
Manufacturer 2	10.3%
Manufacturer 3	9.9%
Manufacturer 4	6.8%
Manufacturer 5	5.3%
Manufacturer 6	5.1%
Manufacturer 7	3.8%
Manufacturer 8	3.5%
Manufacturer 9	3.3%
Manufacturer 10	2.5%
Manufacturer 11	2.2%
Manufacturer 12	2.2%
Manufacturer 13	2.1%
Manufacturer 14	1.6%
Manufacturer 15	1.5%
Manufacturer 16	1.4%
Manufacturer 17	1.4%
Manufacturer 18	1.1%
Manufacturer 19	1.1%
Manufacturer 20	1.1%
All Other Manufacturers	23.0%
<b>Total</b>	<b>100.0%</b>

# Diverse, Well-Capitalized Funding Partners

Funding Partner	% of Total <sup>1</sup>	Length of Relationship (Years)
A – Bank	14.7%	14
B – Credit Union	7.4%	9
C – Credit Union	6.6%	4
D – Credit Union	5.5%	5
E – Credit Union	4.5%	13
F – Credit Union	4.5%	13
G – Bank	4.4%	2
H – Bank	3.6%	14
I – Bank	3.1%	6
J – Credit Union	2.5%	13
K – Credit Union	2.5%	3
L – Credit Union	2.2%	13
M – Bank	2.1%	19
N – Bank	2.1%	2

## Total Loan Portfolio

Loans Outstanding \$2.2BN

Avg. Customer Balance  
Funded ~\$51,500

W.A. Life 98 months

## Current Funding Partners

Banks

Credit Unions

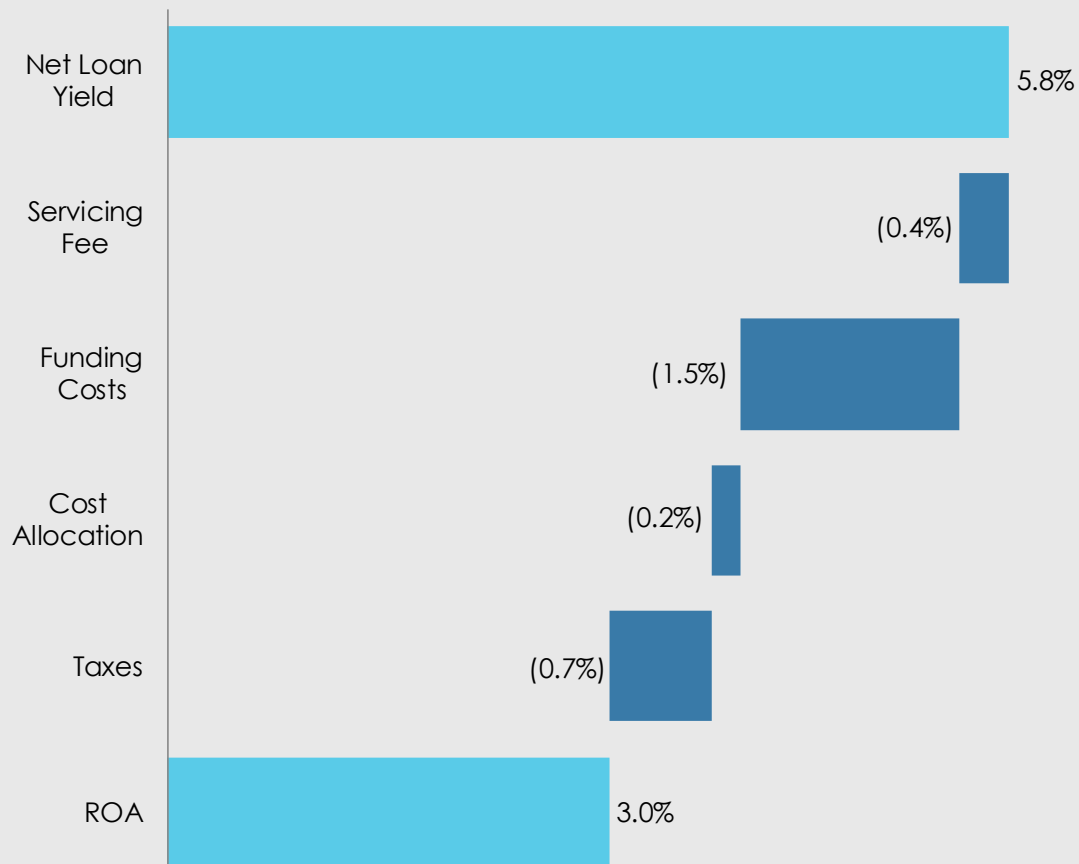
## Additional Future Partners

Life Insurance Cos

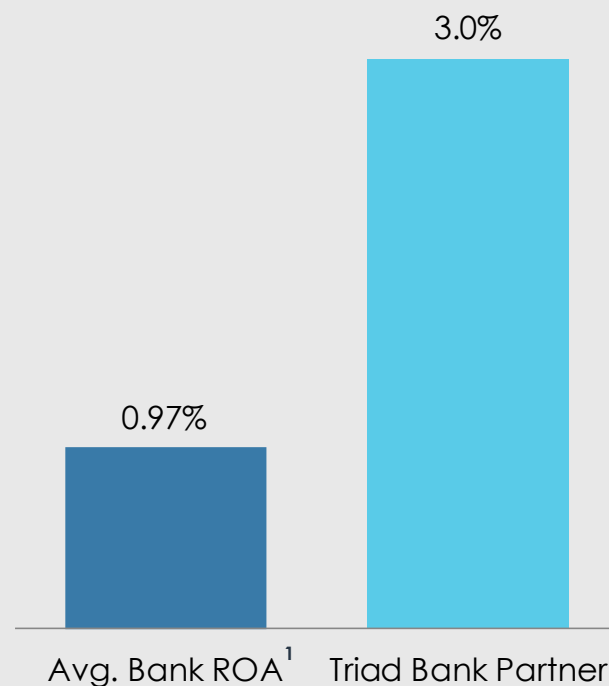
1. YTD as of 3Q 2018, not including Managed Only

# Loan Economics to Partner

## Bank Partner Unit Economics<sup>2</sup>



## Comparative ROAs



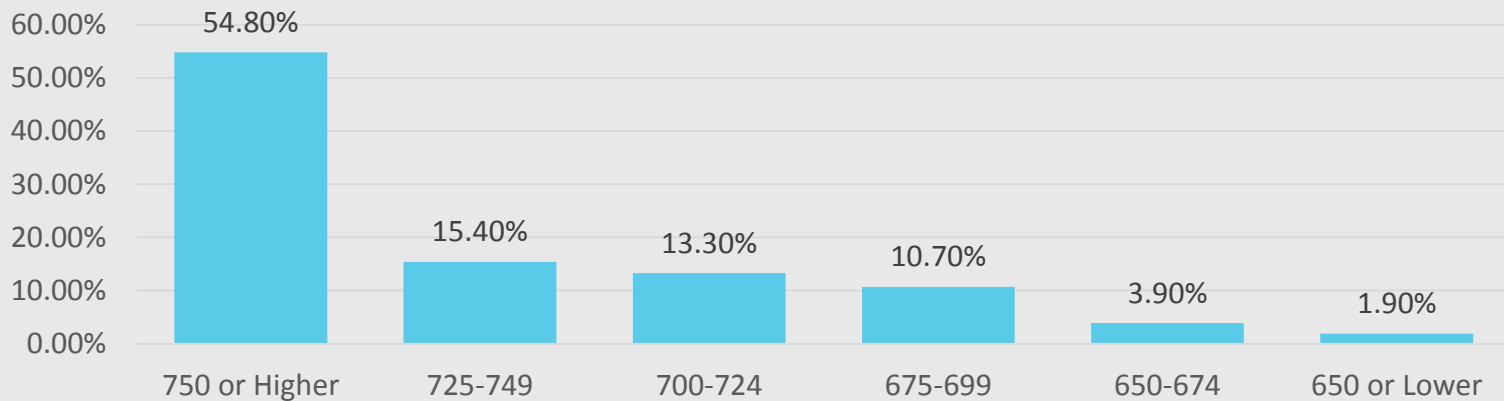
1. Source: SNL Financial; 3Q'18 LTM ROAA for US Commercial and Savings Banks

2. Credit losses expected to be 0.0% due to reserve account established upon sale

# Attractive Prime and Super-Prime Consumers

- Triad is the market leader originating and servicing prime & super-prime manufactured housing loans
  - Average FICO of 749
  - Annualized net charge-offs (NCOs) of ~0.4% for loans
  - Peak annualized NCOs 1.3% in 2010 – housing crisis & consumer recession
- Zero expected net losses to lending partners through reserve account established at funding
  - Triad recourse limited to reserve account
  - Excess reserves returned to Triad over time

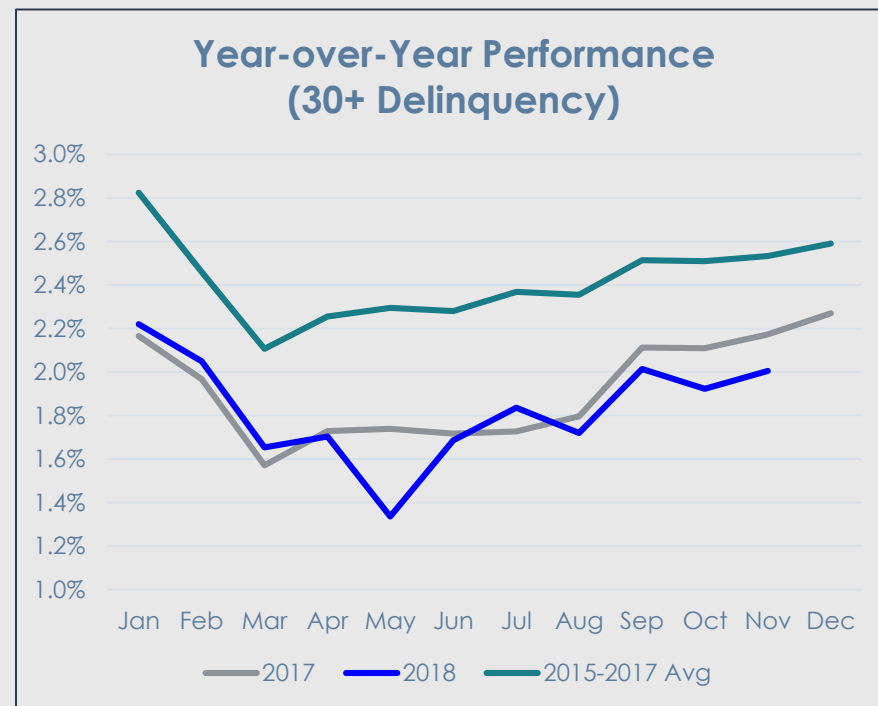
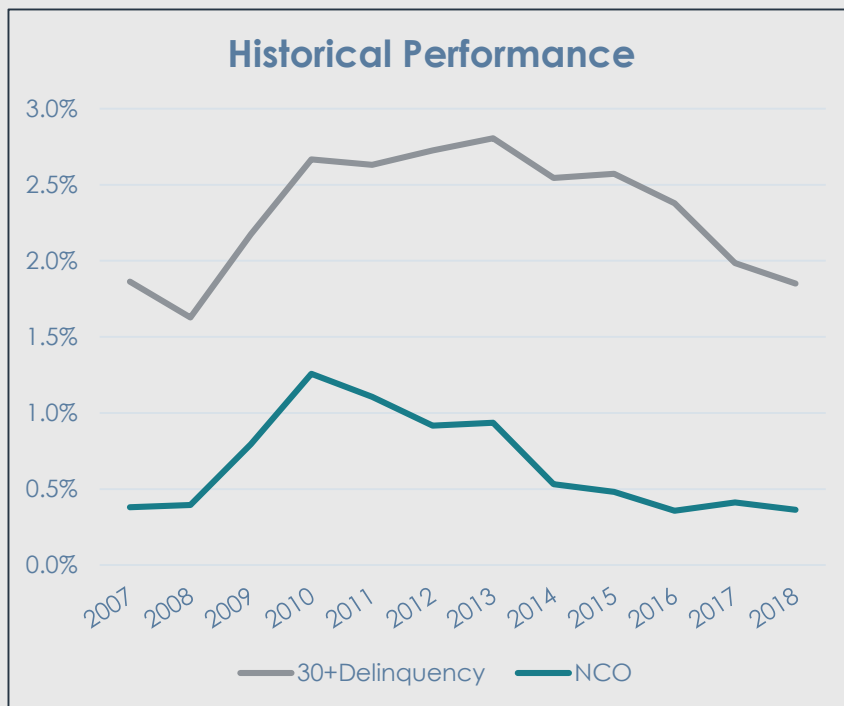
**TRIAD FICO DISTRIBUTION<sup>1</sup>**



1. Reflects MH Loan originations sold to bank network

# Economic Resilience

## Time Tested Portfolio Performance



**Credit Crisis peak annualized charge-offs of just 1.3%**

Note: performance statistics measured in units

# Identified, Attainable Growth Opportunities

## Community Programs



- Loans for manufactured homes in communities
- Targeting community owners and community-based consumers

## Extended Warranty



- Warranty product to extend manufacturers' typical 1-year policy
- Partnering with a major insurance company

## Commercial Modular



- Loan product to finance pre-fabricated commercial projects
- Due diligence proceeding



# 2019 Guidance

## KEY HIGHLIGHTS

- 2019 operating income before tax in line with acquisition guidance
- Originations projected to grow ~15% in 2019 at the midpoint from previously forecast 2018 guidance
  - Floorplan initiatives showing progress on increased core MH market share
  - Manufactured Housing Industry positioned for increasing shipment rates as an affordable housing solution
- Servicing penetration continues to rise leading to increased ongoing revenue streams
- Adjusted operating income growth of ~18% in 2019 at the midpoint compared to 2018 previous forecast
- Positioned to scale – margins continue to expand
- Financial partner demand continues to increase

Select Metrics (US\$ millions)	2019 Forecast	
Total originations	600	620
Floorplan line utilized	100	110
Managed & advised portfolio (period end)	2,500	2,600
Income Statement (US\$ millions)	2019 Forecast	
Revenue	55	60
EBITDA	26	30
Adjusted operating income before tax	22	25
EBITDA margin	~47%	~50%



# Service Finance Company

Presenter: Mark Berch



# Business Overview

## **SERVICE FINANCE** COMPANY, LLC

- Founded in 2004, Service Finance Company (SFC) utilizes a **technology-driven platform** to originate prime & super-prime loans to finance home improvement projects
- Fully-licensed sales finance company and third-party servicer in all 50 states and D.C.
- **~9K relationships** with major dealers, manufacturers and trade associations across the US
- **\$4B+ originated to date** with a keen focus on safe and sound lending practices and compliance
- SFC has sold loans to 20 FDIC insured institutions - **zero objections or negative comments during formal examinations** by and through all bank counterparties



**Zero objections**  
or negative comments in  
regulatory exams



**~9K**  
network of dealer  
relationships nationally



**\$4B+**  
loans originated to date



**15**  
current loan funding  
partnerships with financial  
institutions

*Note: Use of the term "Loan" and "Borrower" in this presentation is for ease of reference only. Financings are in the form of retail installment contracts ("RIC")*

# Service Finance - Leadership



## **Mark Berch** **President**

- Mark Berch is the Founder and President of Service Finance
- 30+ years of home improvement industry experience
- Prior to founding Service Finance Company, Mr. Berch spent more than 20 years as a principal founder and operator in several home improvement companies
- Previous management positions at San Diego Carpet Care, International Chemical and Supply, and United Restoration, LLC
- Member of the executive advisory board of the National Association of Professionally Accredited Contractors (NAPAC)

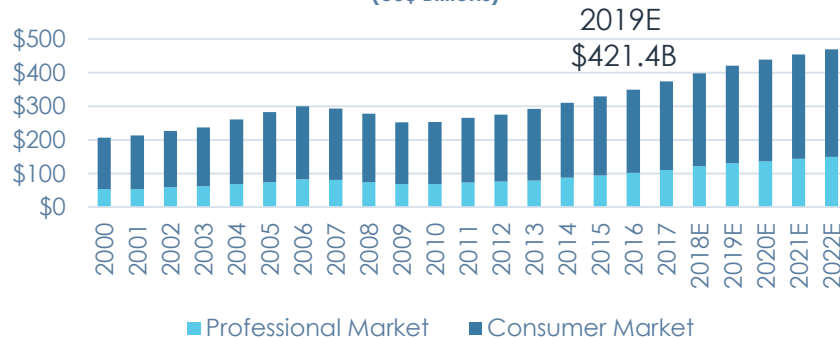
# Management Depth

Overview	Experienced Leadership and Proven Management Team		
<ul style="list-style-type: none"> <li>Experienced, cohesive management team with average industry tenure of 20+ years</li> <li>Headquartered in Boca Raton, FL</li> <li>Fully licensed consumer lender in all 50 states</li> <li>In-house servicing team achieving industry leading performance</li> <li>Infrastructure built to scale</li> </ul>	<u>Name/Title</u>	<u>Industry Experience</u>	<u>SFC Experience</u>
	Mark Berch President	35 years	14 years
	Ian Berch COO	33 years	14 years
	Steven Miner Legal & Compliance	10 years	10 years
	Eric Berch CFO	33 years	14 years
	Gary Lobban VP Servicing	30 years	14 years
	Chuck Upshur VP Business Dev	15 years	7 years
	Gilbert Rosario VP IT Infrastructure	15 years	5 years

# Market Opportunity

## Total Home Improvement Market

(US\$ Billions)<sup>1</sup>



## Addressable Professional Market

(US\$ billions)<sup>1</sup>



- 58% of US homeowners (87 million+ in total) plan to make home improvements; ~50% of those homeowners spend \$5,000 or more<sup>2</sup>
- 70% of homeowners are considering financing for their home improvement project<sup>3</sup>
- HIRI estimates the home improvement market will surpass \$420B in 2019 & continue to grow thereafter<sup>1</sup>
- The professional home improvement market, Service Finance's addressable market, is estimated at \$130.2B in 2019, and expected to grow to \$149.7B in 2022<sup>1</sup>
- Addressable professional market has grown at a CAGR of ~5% since 1992

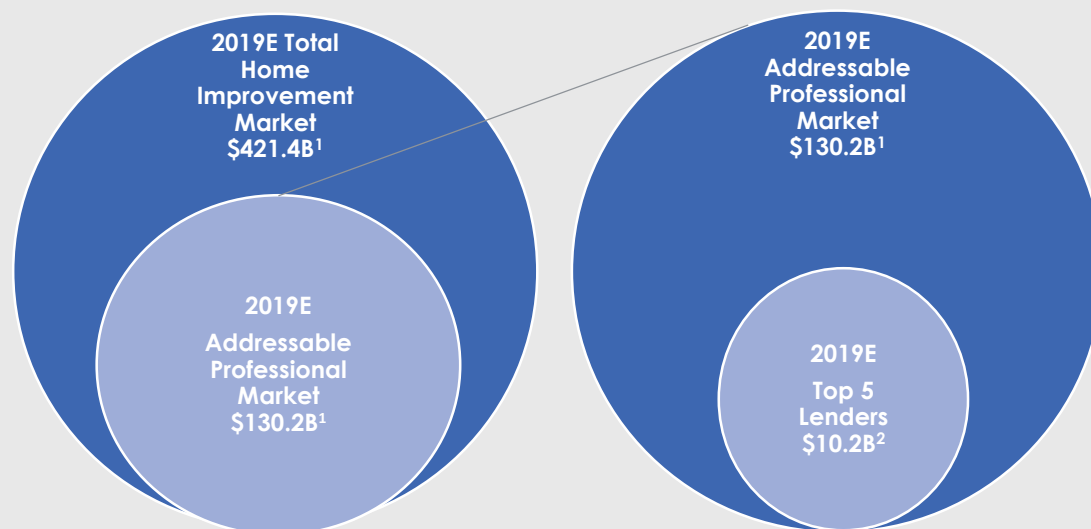
<sup>1</sup> Source: Home Improvement Research Institute Forecast Update September 2018

<sup>2</sup> Source: US Census, 2018 Lightstream Home Improvement Survey

<sup>3</sup> Source: Modernize Homeowner Survey Index: Q4 2018

# Addressable Market with Low Penetration

- Est. addressable market of \$130.2B
- Top five originators account for an est. \$10.2B or ~8% of the available market<sup>2</sup>
- \$120B of potential market currently financed with cash, credit cards and/or HELOC's
- Installment credit is the fastest growing segment; expected grow to up to 20% market share within the next five years
- Service Finance is well positioned








2019E Top 5 Originations (\$B) <sup>2</sup>	
Service Finance	\$1.7
Greensky	\$4.2
Wells Fargo	\$2.5
Synchrony	\$1.0
EnerBank	\$0.8
Total	\$10.2
2019 Estimated Addressable Market	
Total Addressable Market	\$130.2
Top 5 Est Originations	\$10.2
<b>Additional Opportunity</b>	<b>\$120.0</b>

<sup>1</sup> Source: Home Improvement Research Institute Forecast Update September 2018

<sup>2</sup> ECN estimates; SFC origination estimate at the midpoint of guidance range

# Superior Competitive Position

	 WELLS FARGO	 synchrony BANK	 EnerBankUSA®	 GreenSky	 SERVICE FINANCE
Consistent Dealer Fees <sup>1</sup>	✗	✗	✗	✗	✓
Hidden Fees <sup>2</sup>	✓	✓	✓	✓	✗
Wide Selection of Finance Options <sup>3</sup>	✗	✗	✗	✗	✓
<b>True</b> No Interest/No Payment Options	✗	✗	✓	✗	✓
Application via Mobile App	✗	✓	✗	✓	✓
Online Consumer Application <sup>4</sup>	✓	✓	✓	✓	⊖
Loan Terms up to 20 Years	✗	✗	✓	✗	✓
No dealer fee loans	✗	✗	✗	✓	✓
No Paperwork/Sales Slips Required <sup>5</sup>	✗	✗	✗	✓	✓
Progress Payments Available	✗	✗	✓	✓	✓
Direct Pay to Manufacturer Available	✗	✗	✓	✓	✓
Dedicated Dealer Concierge	✗	✗	✗	✗	✓
24/7 In-Season Hours	✓	✓	✗	✗	✓

<sup>1</sup> Consistent pricing – having no changes in dealer fees over the last 12 months

<sup>2</sup> Hidden fees can include but are not limited to interchange, card activation, minimum volume, ACH etc.

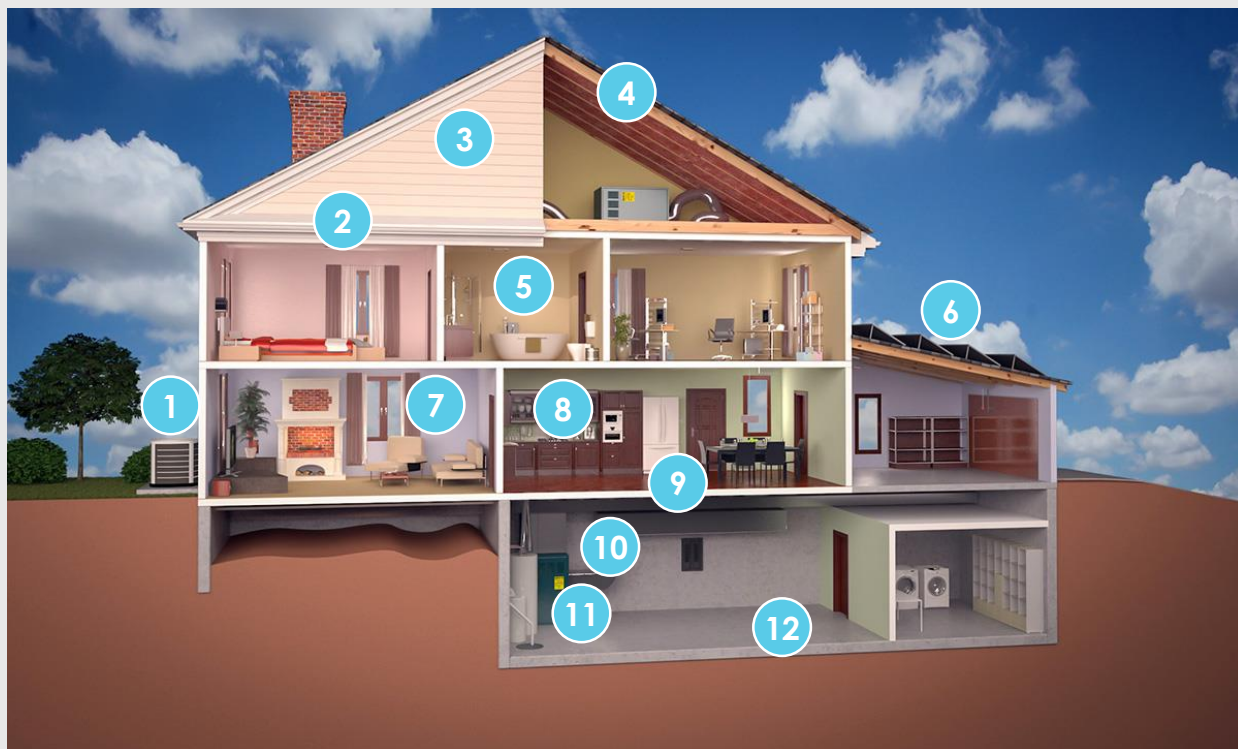
<sup>3</sup> Options available for most every consumer credit type – no menus and no limitations

<sup>4</sup> All providers have online consumer credit applications, however SFC's trails in functionality and user friendliness

<sup>5</sup> SFC's new requirements, effective October 15, 2018, requires no work order, verification, and/or proof of ownership

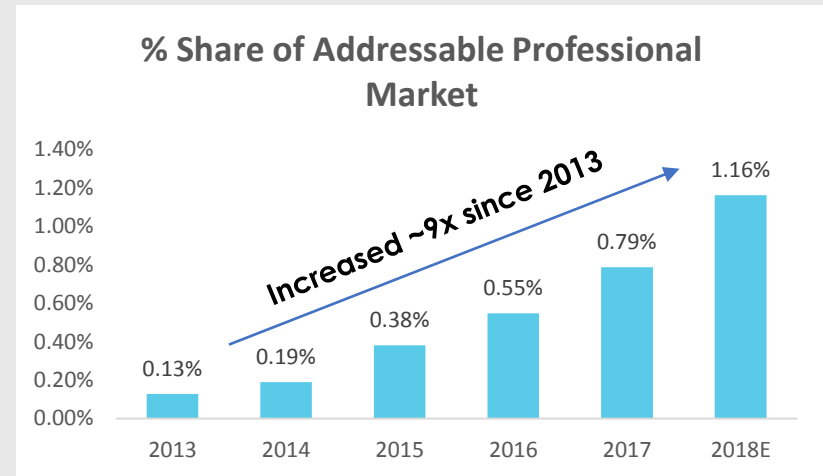
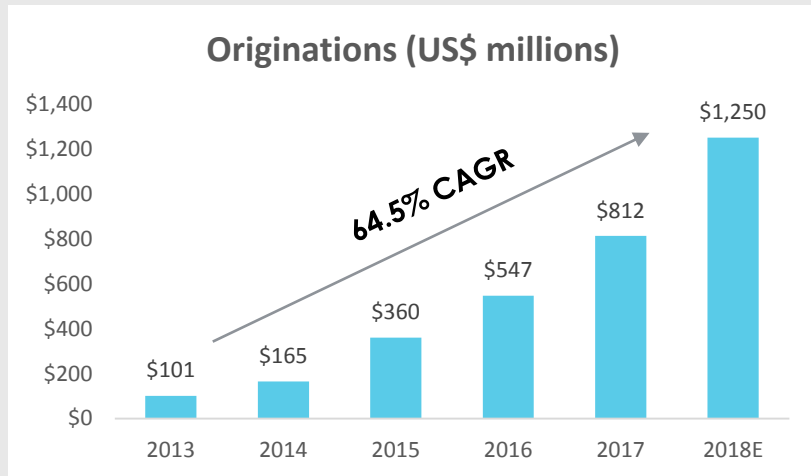
# “One-Stop” Shop for Dealers and Homeowners

- 1 HVAC
- 2 Gutters
- 3 Paint / Siding / Stucco
- 4 Roofing / Insulation
- 5 Bathroom Remodels
- 6 Solar Equipment
- 7 Windows / Doors Shutters
- 8 Kitchen Remodels
- 9 Flooring
- 10 Duct Work
- 11 Water Heaters
- 12 Basement Refinishing





# Originations Market Share



Origination growth without changing credit profile; consistent underwriting profile drives continued funding partner acceptance

- Consistent Weighted Avg FICO of 760+
- Originations CAGR of 64.5% since 2013
- 2018 estimated origination growth of ~50% Y/Y

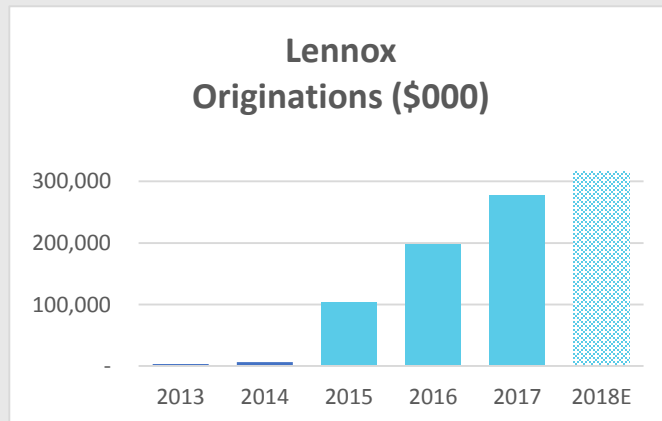
Huge market opportunity - taking share from cash, credit cards & HELOCs

- Origination growth is not dependent on taking share from existing competitors
- Only ~8% of the addressable market represented by top 5 competitors (slide 6)
- SFC originations represent just over 1% of its addressable market in 2018

# Take Share/Make Share

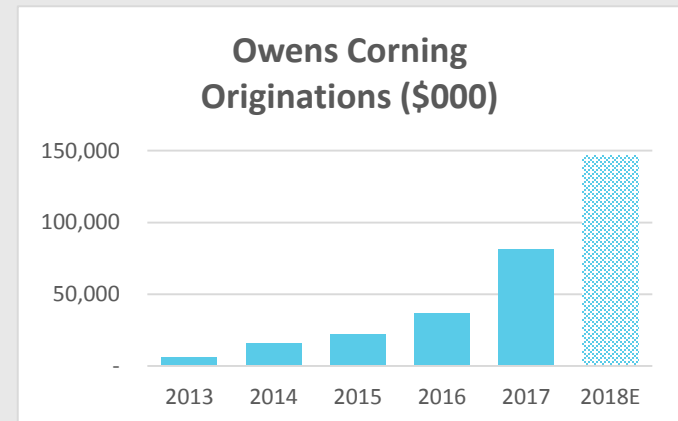
## Take Share - Lennox

- Demonstrated success in taking market share by displacing competing financing solution providers
- SFC displaced a competing provider and earned an exclusive contract to offer installment financing to the Lennox dealer network
- Service Finance has more than tripled financed volume for Lennox and increased the average ticket size by almost 2x



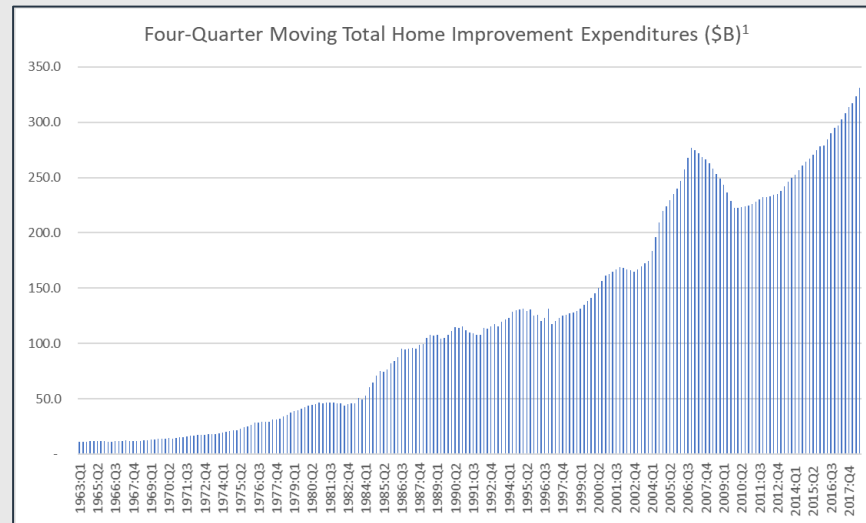
## Make Share – Owens Corning

- Demonstrated its ability to design and launch programs and make market share
- Owens Corning did not offer dedicated financing solutions through its dealer network
- SFC successfully designed, launched and grew a financing program for Owens Corning which has seen tremendous growth
- 2018 volumes on pace to grow ~70% Y/Y



# Resilient Long-Term End Market

The home improvement market has demonstrated its resilience through all economic conditions, as expenditures have increased steadily even through most recessionary periods



Recession Start <sup>2</sup>	Recession End <sup>2</sup>	Total Expenditures Start (\$B)	Total Expenditures End (\$B)	% Change
1969:Q4	1970:Q4	13.5	14.8	9.1%
1973:Q4	1975:Q1	18.5	21.3	15.1%
1980:Q1	1980:Q3	43.8	45.4	3.7%
1981:Q3	1982:Q4	46.8	45.3	-3.2%
1990:Q3	1991:Q1	114.2	112.2	-1.7%
2001:Q1	2001:Q4	162.7	169.1	4.0%
2007:Q4	2009:Q2	266.3	236.4	-11.2%
<b>Average Growth (Excluding Great Recession)</b>				<b>4.5%</b>
<b>Average Growth (Including Great Recession)</b>				<b>2.3%</b>

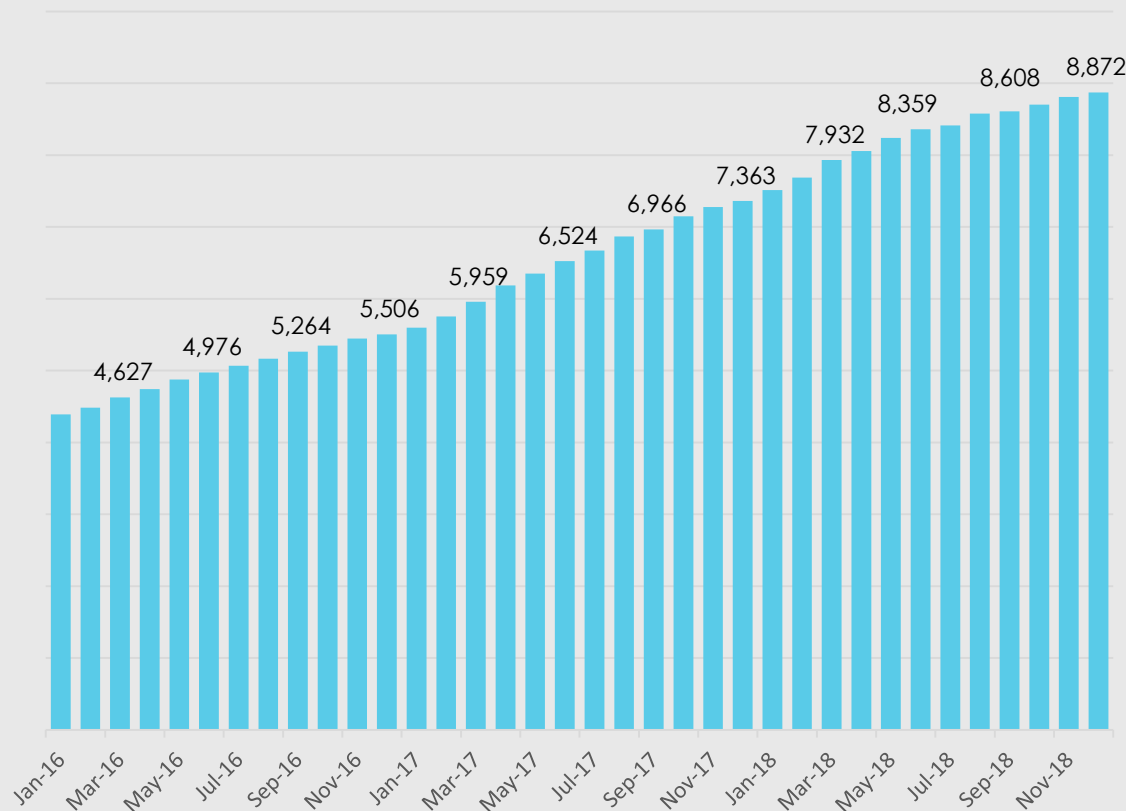
<sup>1</sup> Data from 1962-1996 from American Housing Survey; data from 1997 and beyond from Harvard Joint Centre for Housing Studies LIRA Index

<sup>2</sup> Recessions as defined by the National Bureau of Economic Research

# Why Dealers Choose SFC

## Process, Price & Platform

### Total Dealers



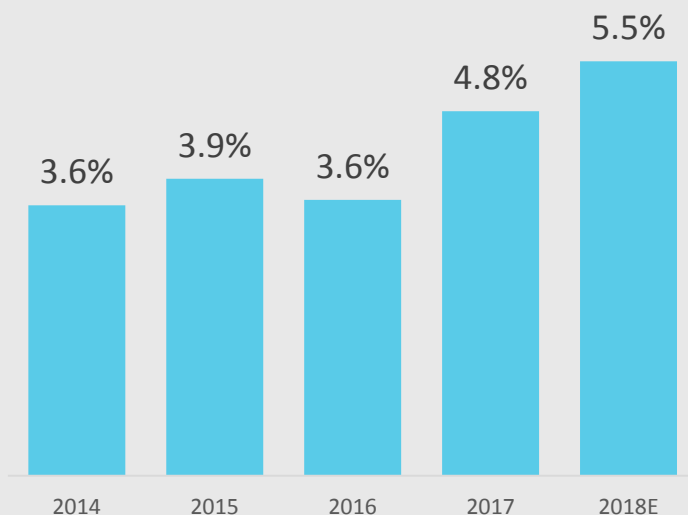
### Why Dealers Choose SFC

- ✓ Proven platform capable of driving higher sales finance volume **with no hidden fees**
- ✓ Increases sales by facilitating credit in real-time at the point-of-purchase
- ✓ Diverse product offerings that are compelling to consumers
- ✓ Unique payment process provides staged funding and faster payment
- ✓ Focus on superior customer service
- ✓ Consultative approach to help dealers grow their business
- ✓ Seamless, efficient online dealer enrollment; zero integration required

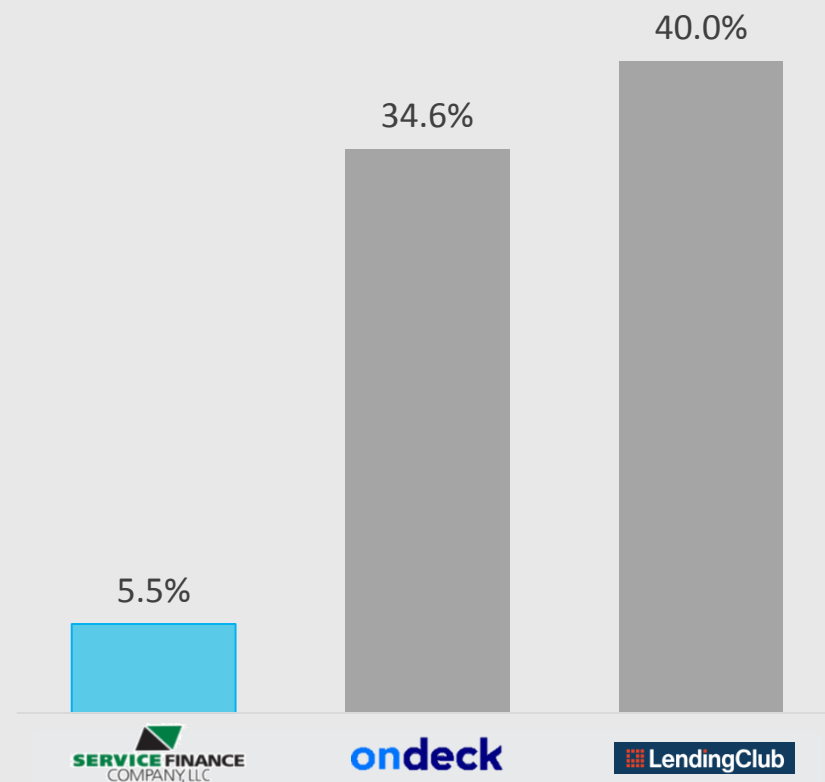
# Dealer Network Drives Low Customer Acquisition Costs<sup>1</sup>

## Historical CAC

Includes new program build-out costs



## Comparative CAC<sup>2</sup>



1. Customer Acquisition Cost = Sales and marketing expense divided by net revenue

2. Based on 2017FY publicly filed disclosures

# Unique and Attractive Solutions for Banks...

	Bank Partner Challenges	Service Finance Solutions
Attractive Yields	<ul style="list-style-type: none"> <li>Banks need attractive yields to drive risk adjusted returns</li> <li>Assets need to be of high quality to meet bank regulatory requirements</li> </ul>	<ul style="list-style-type: none"> <li>Attractive yields drive strong risk-adjusted ROA</li> <li>Originates prime and super-prime assets with average FICO score of ~766</li> <li>Consistent underwriting practices</li> </ul>
Compliance	<ul style="list-style-type: none"> <li>Compliance culture must be of the highest standards</li> <li>Loans need to meet diversity requirements</li> </ul>	<ul style="list-style-type: none"> <li>Compliance culture drives all business decisions at Service Finance</li> <li>Assets highly diversified across category, geography &amp; multiple top-tier vendor partners</li> </ul>
Safety & Soundness	<ul style="list-style-type: none"> <li>Banks subject to continual regulatory review</li> <li>Can only partner with those able to meet strict regulatory requirements</li> </ul>	<ul style="list-style-type: none"> <li>Zero objections or negative comments during formal examinations</li> <li>Fully licensed lender / servicer in all 50 states</li> <li>Routinely examined by state regulators</li> <li>Registered with CFPB</li> <li>Approved FHA Title 1 lender</li> </ul>

## ...Defended by a Model that is Difficult to Replicate

**Exclusive manufacturer agreements that drive network of ~9,000+ dealers built over 10+ years is a paramount barrier to entry**

**To replicate SFC's network would be time consuming and costly**

### Origination Power of the Network

- Exclusive manufacturer agreements drive access to dealer networks
  - Manufacturer buy-down support & promotion
  - Low cost of customer acquisition
- Banks work with partners that can deliver large-scale, diverse loan originations at a low cost
- SFC's origination network drives the sourcing of significant portfolios of highly attractive loan originations

### Dealer Underwriting and Monitoring

- Banks' main concerns when coming into partnerships are credit losses and regulatory risk
- SFC's extensive dealer underwriting process and ongoing dealer monitoring ensures loans are suitable for banks
- Multi-point dealer underwriting model with continuous review and annual renewal ensures high-quality dealer base

# Diverse, Well-Capitalized Funding Partners

Top Ten Funding Partners	Funding Commitment	Total Assets
A	\$400MM	\$211BN
B	\$250MM	\$11BN
C	\$120MM	\$11BN
D	\$100MM	\$6BN
E	\$100MM	\$19BN
F	\$100MM	\$5BN
G	\$100MM	\$13BN
H	\$60MM	\$15BN
I	\$50MM	\$1BN
J	\$50MM	\$3BN

- Material transition in mix of funding banks from 2017 to 2018, transitioning out large “trade” motivated with “partnership” motivated banks
- Non-bank partnership discussions underway – e.g. life insurance companies

## Total Loan Portfolio

Servicing Assets \$1.7BN

Avg. FICO 766

Avg. Customer Balance  
Funded ~\$10,977

W.A. Life 30 months

## Current Funding Partners

Banks

## Additional Future Partners

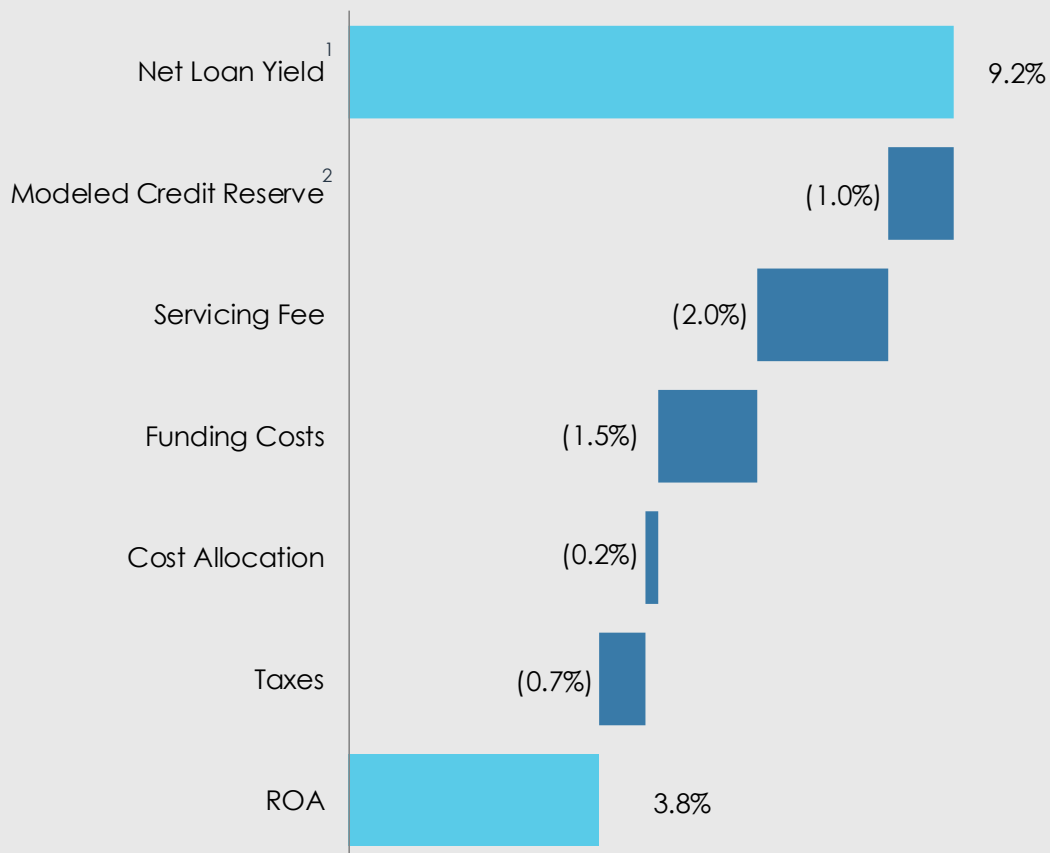
Life Insurance Cos (in  
process)

Pension Plans

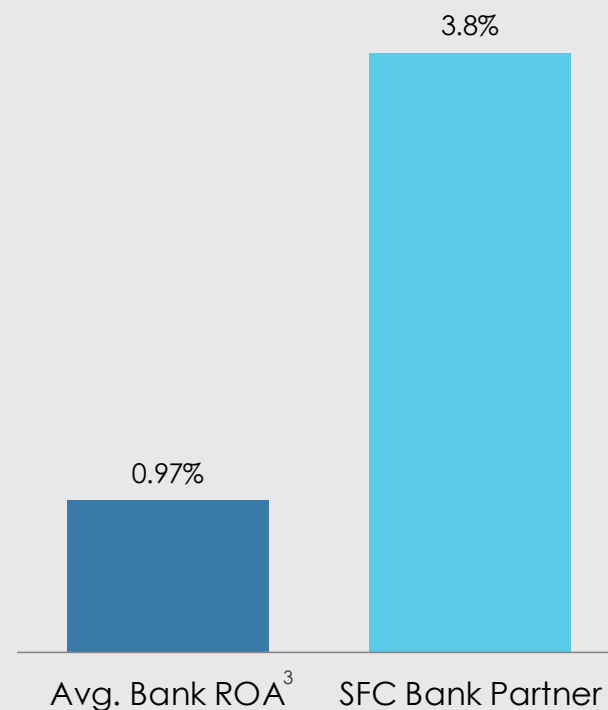


# Loan Economics to Partner

## Bank Partner Unit Economics



## Comparative ROAs



1. Net of origination fee

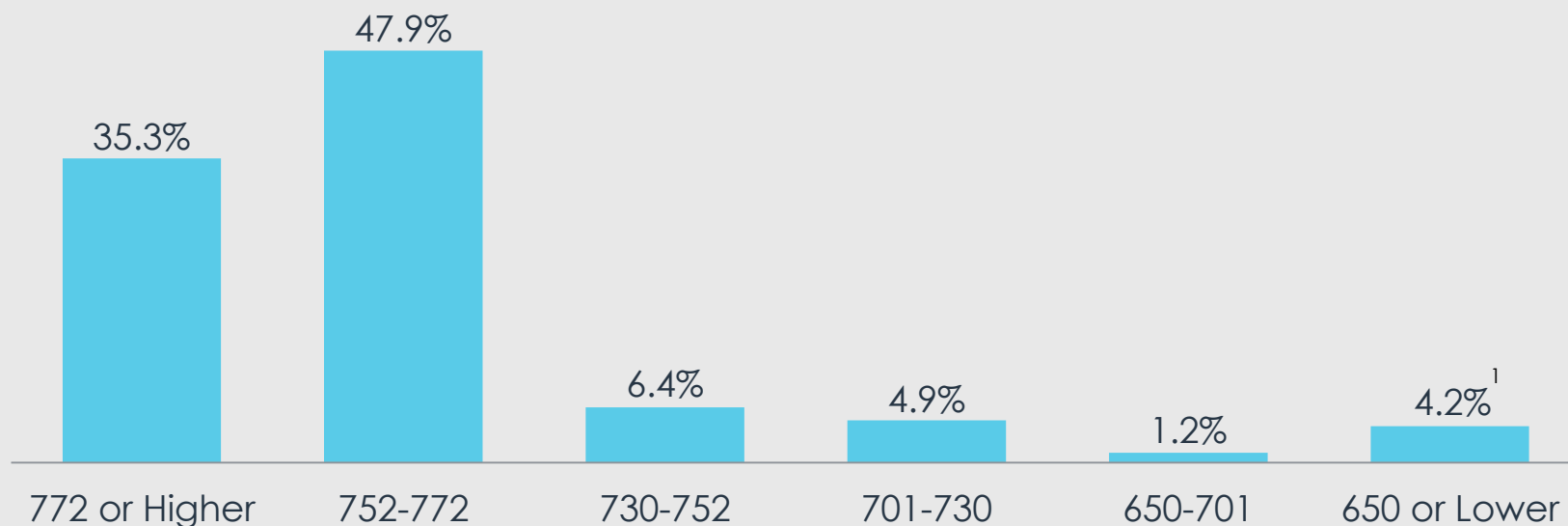
2. Annualized actual net charge-off rate of .60%

3. Source: SNL Financial; 3Q'18 LTM ROAA for US Commercial and Savings Banks

# Attractive Prime and Super-Prime Consumers

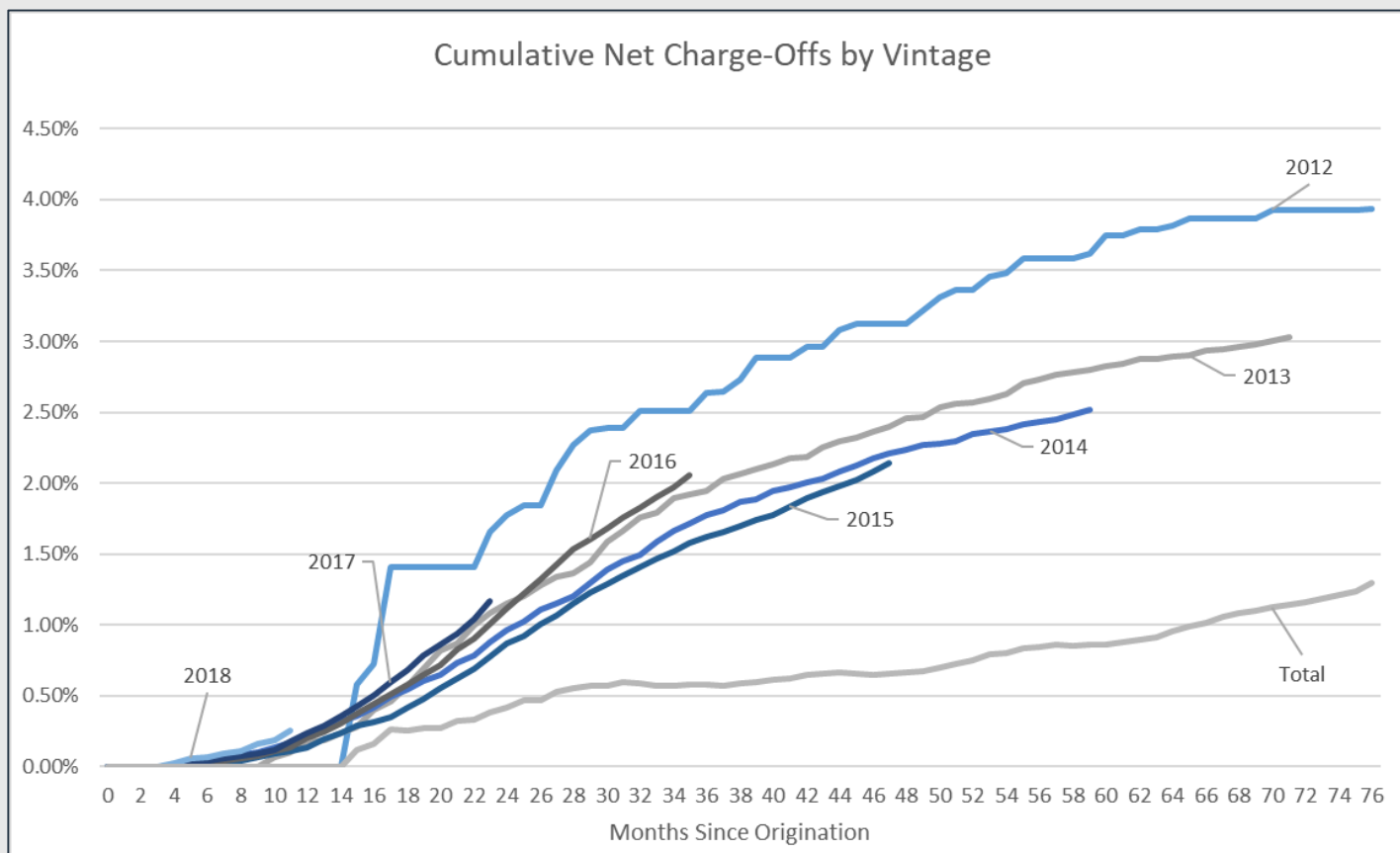
- Service Finance focuses on originating prime & super-prime installment loans
  - 100% of originations have been sold with no recourse
- Annualized net defaults are expected to average ~0.60% to the bank purchaser
  - High FICO borrowers; averaging ~766 FICO
  - Register a UCC lien on the home when account goes into arrears

## SFC FICO DISTRIBUTION



1. Sold to non-FDIC insured institutions

# Cumulative Net Charge-Offs by Vintage



As of December 2018

Vintage

	2012	2013	2014	2015	2016	2017	2018	Total
Cumulative Net Charge-Off	3.94%	3.03%	2.52%	2.14%	2.05%	1.17%	0.25%	1.30%
Months Outstanding	77	72	60	48	36	24	12	77
Annualized Net Charge-off Rate	0.61%	0.51%	0.50%	0.54%	0.68%	0.58%	0.25%	0.20%

Note: Data for Core loans only



# 2019 Guidance

## KEY HIGHLIGHTS

- 2019 adjusted operating income before tax in-line with guidance at acquisition
- Forecast 2019 total originations increase ~35% than previously forecast 2018 total originations at the midpoint
- 2019 adjusted operating earnings before tax forecast increase by ~25% from previously forecast 2018 at the midpoint

Select Metrics (US\$ millions)		2019 Forecast Range	
Originations		1,600	1,800
Managed & advised portfolio (period end)		2,500	2,700
Income Statement (US\$ millions)		2019 Forecast Range	
Revenues		96	101
EBITDA		66	70
Adjusted operating income before tax		62	66
EBITDA margin		~69%	~69%

# ECN Strategy & Forecast

Presenters: Steven Hudson, Grier Colter & John Wimsatt



# Business Strengths

Bank Partnerships

- Non-recourse arrangements
- Management and advisory portfolios
- Diversity of banks – 90+ bank partners

Low-risk Loan Origination

- Prime & Super Prime originations
- No origination creep to lower FICOs
- Low cost of originations

Manufacturer & Dealer Network

- Exclusive multi-year contracts with national manufacturers
- Vetted national dealer networks

Sustainability & Durability

- Investment Grade Rated
- \$800 million of liquidity
- ~50% of revs management/advisory fees
- Annuity backlog of ~\$200 million

Strong Regulatory Framework

- Directly Licensed in all 50 states – no pre-emption
- Positive relationships with all regulatory agencies

# Growth Strategy Successes

ECN's active management creates additional growth opportunities that drive incremental value

1

Take & make share strategies gaining traction

- Aggressively marketing ECN's durability to past origination & competitive opportunities
- Investment grade + liquidity = sustained take-share growth
- Proven take & make share strategies = Lennox & Owens Corning case study

2

Rapid launch of "foundation" products; incremental bank originations

- Triad launched a modest floorplan program driving 10% incremental origination growth and 20% incremental revenue
- Moderate use of balance sheet

3

New loan products "on-message"; bank origination driven

- Solar financing initiative successfully completed; bank flow business going forward
- Limited use of balance sheet

4

Bank portfolio solutions

- Expanding bank and credit union relationships to more than one solution

# Business Model Recap

- Non-recourse origination fees are earned with no risk of adjustments for loan performance, interest rate changes, prepayment, etc.
- Recurring, high margin servicing revenue
- Efficient and scalable business model drives high margins
- Directly Licensed in all 50 states – not using bank pre-emption
  - Triad operates in 44 states
- Model is suitable and growing originations for all project types and durations including HVAC, solar, windows, doors, roofing, etc.

	Service Finance & Triad
<b>Clawback on Origination Fee/Transaction Fee</b>	None
<b>Servicing Fee Contribution</b>	Significant & Growing
<b>Recourse:</b>	
- Interest Rates	None
- Prepayment	None
- Loan Losses	None
<b>Dealer Processing Fees</b>	None
<b>Loan Types</b>	Variety of rate, payment, and duration options
<b>Project Types</b>	All
<b>Licensing</b>	Directly licensed in all 50 States



# Investment Highlights

1

## Key Value Add Service Provider to the US Financial Industry

- Generates high quality prime assets for banks
- Drives attractive portfolio yields with embedded risk diversifications
- Manages assets and advises top-tier financial institutions on prime consumer assets

3

## High Barriers to Entry

- Difficult to replicate business model
  - Bank partnerships difficult and time consuming to establish - protected by long-term contracts
- Vetted 12k+ network of dealers (SFC + Triad)
- National regulatory licensing footprint

5

## Attractive Financial Profile – Visible Growth and Profitability

- Asset-light, fee-driven business model
- Diversified, highly scalable origination channels
- Strong forecasted growth and profitability in core segments

2

## Large Identifiable Market Opportunity

- Large and growing client base: 90+ bank customers today – over 10k to target
- \$400BN+ market for home improvement lending
- MH increasing share of US housing market
- \$40-\$60B of credit card assets in play annually

4

## Seamless, Technology-Enabled Dealer to Consumer Experience

- Superior consumer experience at POS, featuring digital application and near-instant decisioning
- Valuable tool to dealers in sale process

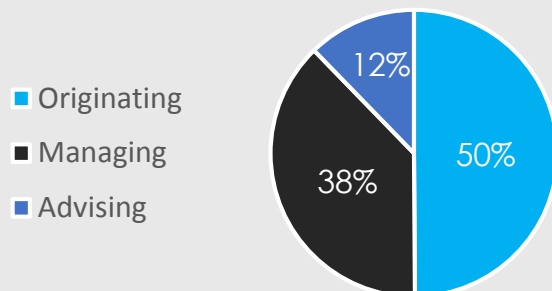
6

## Top Flight Management Team

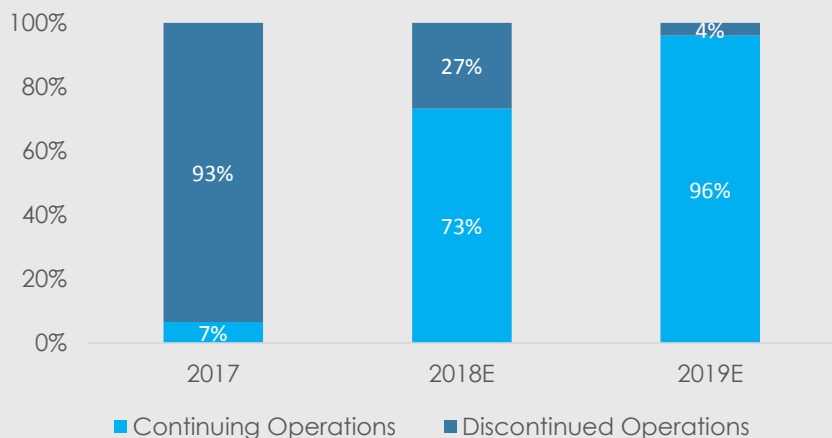
- Business lines managed by deeply experienced business heads
- Aligned interests between ECN and business heads

# Transition to Asset Light Businesses

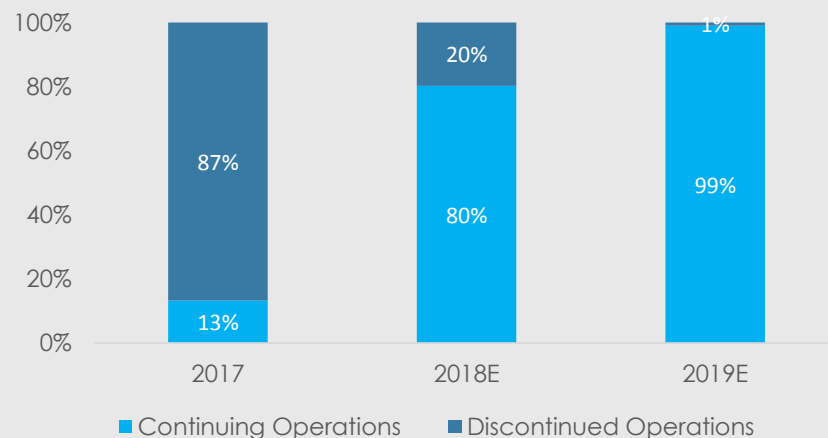
## Revenue Composition 2019E<sup>1</sup>



## Revenue<sup>2</sup>



## Operating Income before Tax<sup>2</sup>



1. Excludes discontinued operations

2. Includes revenue and operating income from legacy businesses, which will be reported as discontinued operations in 2019

# Debt

**Debt** levels decline in conjunction with the ongoing wind-down of legacy assets, proceeds from KG's annuity optimization, sale of SFC assets (Solar & PACE) and ECN cash flow



1. Debt increases in the beginning of 2019 as a result of the recently completed SIB and falls throughout the year as the legacy asset winddown continues

# Capital Deployment - Internal

## ECN Deploys Capital Internally to Grow Core Business

- ECN management's focus is to allocate capital to grow our asset management business lines and reinvest in the shares subject to share price performance
- Capital will be deployed to establish new sources of origination and asset management fees within core origination markets:
  - a) Service Finance's solar program launched on-balance sheet, developed, proven and are now part of go forward bank loan purchase programs
  - b) Triad has established a foundation product using a modest floorplan program for qualified dealers tied to core loan origination growth

# Capital Reinvestment

ECN has also retired approximately 40% of the total shares outstanding

Capital Reinvestment	Shares Retired (millions)	Average Price (C\$)	Total Consideration (C\$ millions)
NCIB since inception 2017	51	\$3.69	\$189
SIB April 2018	32	\$3.60	\$115
SIB January 2019	71	\$3.75	\$265
Total shares retired	154	\$3.70	\$569
Total Shares Outstanding Pre-buyback	390		
Total Shares Outstanding Current	236		
% shares retired to date	~40.0%		

# Aviation





- Disciplined approach to capital allocation continues - ECN is focused on an accelerated discontinuance of non-strategic assets
- Accelerated aviation wind-down will provide additional equity for reinvestment

## Aviation Assets



Accelerated process to divest aviation assets will trigger a one-time after-tax provision charge of \$62M that will be recorded in Q4FY18

# Corporate Operating Expenses

	US\$M Quarterly	US\$M Annualized
<b>Q1 2018</b>	<b>~\$7.5</b>	<b>~\$30</b>
<u>Actions</u> <ul style="list-style-type: none"> <li>Executive compensation reductions; led by 20% reduction by CEO</li> <li>Eliminate M&amp;A related costs</li> <li>Other SG&amp;A reductions</li> </ul>		
<b>Q3 2018</b>	<b>~\$6.7</b>	<b>~\$27</b>
<u>Actions</u> <ul style="list-style-type: none"> <li>Further executive compensation reductions</li> <li>Right-sizing corporate overhead</li> <li>Shift of back-office operations to Florida</li> </ul>		
<b>Q1 2019</b>	<b>~\$5.25</b>	<b>~\$21</b>
Reductions will result in one-time severance and other costs of \$12 million (after tax)		
<b>Cost reductions represent a ~30% improvement from Q1 2018 to Q1 2019</b> <b>Expect 2020 to be under \$20M</b>		

# Consolidated 2019 Financial Forecast

## KEY HIGHLIGHTS

- 2019 EPS range of \$0.23-\$0.25
- Adjusted operating income before tax from continuing ops expected to grow ~20% compared to previous forecast for 2018
- Corporate interest charges will decline as legacy assets winddown; majority of corporate interest expense is now standby and commitment fees
- Expected annual tax rate of 22% in 2019; No cash taxes paid in 2019

Adjusted Net Income (US\$ millions)	2019	
Service Finance	\$62	\$66
Triad	\$22	\$25
Kessler (76%)	\$32	\$34
Continuing Ops Adj Op Income before Tax	\$116	\$125
Corporate operating expenses	(\$20)	(\$21)
Corporate depreciation	(\$2)	(\$2)
Corporate interest	(\$8)	(\$10)
<b>Total ECN adjusted operating income before tax</b>	<b>\$86</b>	<b>\$92</b>
Tax – Non-Cash	(\$19)	(\$20)
<b>Total ECN adjusted net income</b>	<b>\$67</b>	<b>\$72</b>
<b>Preferred Dividends</b>	<b>(\$13)</b>	<b>(\$13)</b>
<b>Adjusted net income (after pfds)</b>	<b>\$54</b>	<b>\$59</b>
<b>EPS US\$</b>	<b>\$0.23</b>	<b>\$0.25</b>

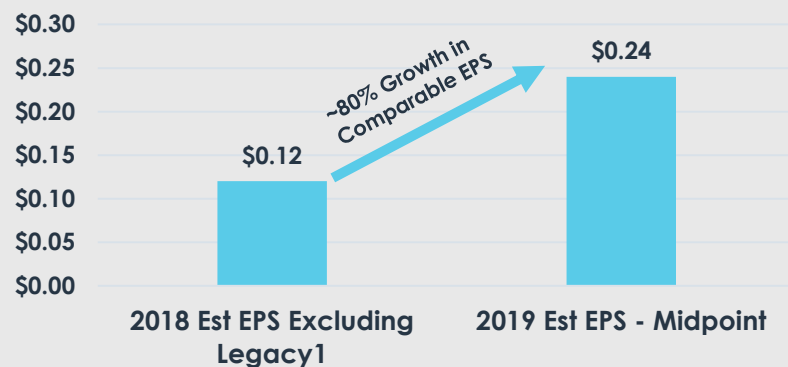


## Consolidated 2019 EPS Forecast - Quarterly

	1Q19	2Q19	3Q19	4Q19	2019
Adjusted EPS to common shareholders	\$0.02 - \$0.03	\$0.06- \$0.07	\$0.07- \$0.08	\$0.07 - \$0.08	\$0.23-\$0.25

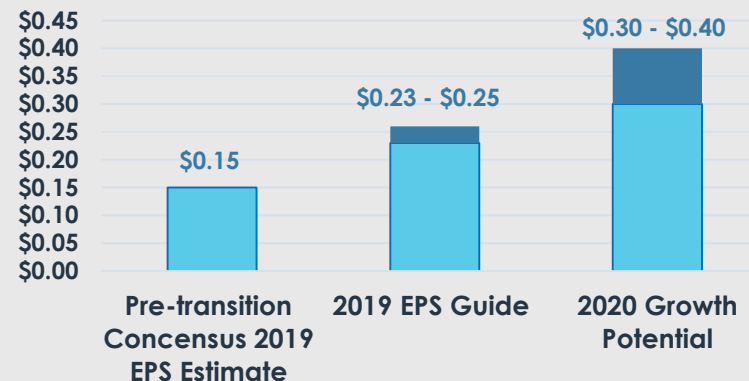
# EPS Comparison

## Comparable EPS (US\$)



- Excluding EPS from legacy businesses, ECN's core business is expected grow ~80% in 2019
- ECN successfully transitioned its managed portfolio from a slow growth, legacy model to a high growth, high ROE, balance sheet light business model

## EPS Transition (US\$)



- Prior to the Service Finance transaction, the consensus EPS estimate for 2019 was US\$0.15
- As legacy businesses successfully wound down, the \$0.15 of EPS effectively went to \$0.00
- ECN acquired Service Finance, Triad and Kessler and retired ~40% of the outstanding shares
- Current base case EPS guidance of \$0.24 is ~60% higher than the pre-SFC consensus
- ECN core businesses will continue to grow both organically and via new business opportunities

1. Assumes KG owned for the full year of 2018